



2019 ANNUAL REPORT

**Helping all
to achieve
healthy mind
and body.**

2019

5,797

16% INCREASE

Individuals
engaged with
the agency

606

6% INCREASE

New active
clients

2,309

New referral
clients

9,645

Days of
residential
treatment

1,387

12% INCREASE

Individuals
seen by our
primary care
providers

6,524

Encounters
in primary
care

56,150

Community-based visits

7% INCREASE

*includes case management, recovery specialists, nurses, employment,
intake, crisis intervention

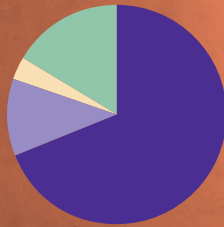
123,676

Hours of services provided

7% INCREASE

*excludes primary care providers, dietitian, podiatrist, as services are not
time based

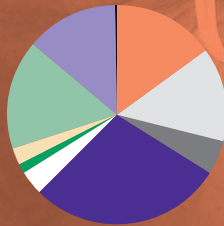
Financials



TOTAL AGENCY REVENUE

\$22,346,112

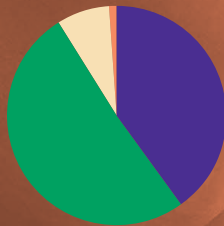
Patient services	\$15,450,626
Government Grants	\$2,535,580
Earned income	\$726,380
Other	\$3,633,626



FUNCTIONAL EXPENSES

\$20,067,329

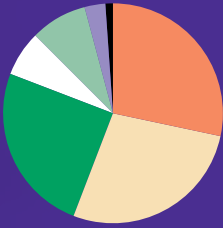
G & A	\$3,023,986
Med/Som	\$2,782,317
Employ/Voc	\$1,032,320
CPST	\$5,705,043
Counseling	\$768,681
Diag Assessment	\$270,105
Comm Residential	\$506,049
Residential	\$3,228,200
Primary Care Center	\$2,719,416
Other	\$31,214



PATIENT SERVICES REVENUE

\$15,450,626

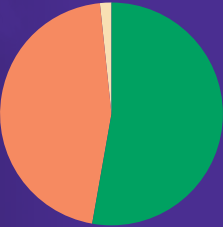
ADM Board	\$6,197,213
Medicaid	\$7,891,915
Medicare	\$1,194,315
Insurance/Self Pay	\$167,183



GOVERNMENT GRANTS REVENUE

\$2,535,480

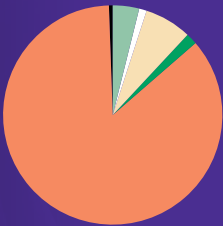
US Dept of Veterans' Affairs	\$727,005
Block Grant	\$697,668
US Dept of Housing & Urban Dev	\$632,976
Returning Home OH	\$168,981
PATH	\$213,689
SOAR/COHHIO	\$75,376
Other	\$19,785



EARNED INCOME REVENUE

\$726,380

Rents	\$384,984
Cleaning Services	\$330,603
Extermination Services	\$10,792



OTHER REVENUE

\$3,633,626

Payeeship Fees	\$140,729
Program Designated Gifts	\$42,720
Miscellaneous	\$250,811
Fundraising	\$66,551
340b Pharmacy	\$3,115,859
Interest	\$15,957

Neighborhood Health Center

Since 2009, Community Support Services (CSS) has operated The Margaret Clark Morgan Primary Care Clinic at the organization's 150 Cross Street location. This clinic was established to help our clients, residents of Summit County with severe and persistent mental illness, treat their condition holistically.

Now that Healthcare Clinic has been designated an FQHC – Federally Qualified Health Center Look-Alike – and is going to be open to the entire community, whether or not they are clients of CSS otherwise. The clinic will offer coordinated preventive care, disease management, and wellness management. Services available include wellness checks, routine medical appointments, management of chronic illnesses, women's health including on-site mammograms, diabetic screening, coordination of care with specialists, HIV screening, eye exams, dental clinic, and podiatry.



Art of Recovery

CSS's 4th Annual Art of Recovery was held on March 14, 2019 at Greystone Hall. The event featured more than 40 pieces of original artwork, all created by CSS clients participating in the organization's Expressive Art Therapy, which allows the artists to explore feelings, reconcile emotional conflicts, foster self-awareness, develop social skills, and much more.

**Raised \$23,296 for
the Expressive Arts
Therapy Program**

Sponsors

Master Artist Level

Anthem
Peg's Foundation
Seibert Keck Insurance

Master Apprentice Level

Wealth Impact Advisors
Tober Building Company
The Charles and Salome
Reymann Foundation
FedEx Custom Critical
County of Summit ADM Board
PNC Bank

Apprentice Level

Cleveland Clinic Akron General
Credible Wireless

Patron of the Arts

Bober Markey Fedorovich
Klein's Pharmacy
Sikich

Nonprofit Supporters of the Arts

Akron Metropolitan Housing
Authority
Akron Municipal Court Judges
NAMI Summit County
North Coast Community
Homes
Portage Path Behavioral
Health
Summit County Probate Court
VANTAGE Aging

Mission: Helping you achieve a healthy mind and body while supporting you to live and work in **your community.**

330.253.9388

cssbh.org



150 Cross Street
Akron, OH 44311

Non-profit
Organization
U.S. POSTAGE
PAID
Permit No. 46
Akron, OH

